

INSTALLER ONSITE CHECKLIST FOR

Water Heating STC installations

What is the eligible activity?

Removing an existing hot water system which is:
Gas, Electric, Solar Hot Water, Heat Pump OR
a New Build

Installing a new system which is:
Gas or Electric-boosted Solar Hot Water system OR
Heat Pump

Photos via phone app

NEW UNIT

- Photo of the unit completed and installed (according to AS/NZS 3500.4 section 8.2.1, the PTR valve and the pipe should be insulated for at least the first 500mm)
- New unit compliance label showing model & serial number (for split heat pumps a photo of the label on both the tank & condenser) to be supplied.
- Photographic evidence of the new compressor unit

Signatures via phone app

FROM THE CUSTOMER

- Owner signature collected **ON** or **AFTER** the date of installation

FROM WITNESS / INSTALLER

- STC Witness (can be the installer) signed on the **SAME** day as the STC Owner signature – witness can be anyone present at time of signing

Documents to upload via phone app

MANDATORY

- A Plumbing Certificate of Compliance if required by State Law for the state of installation (QLD, SA, WA, NT, ACT)

ADDITIONAL DOCUMENTS THAT CAN BE PROVIDED IN SUPPORT OF YOUR CLAIM

- An Electrical Certificate of Compliance if required for the installation
- An invoice between the customer and installer / retailer (showing the STC discount if given at point of sale)
- Proof of purchase from supplier of the new unit